

Student/Parent Frequently Asked Questions:

How do I access the zoom links for my student's classes? Students can find the zoom links in several locations: 1) Google Classroom Account, 2) Canvas Account, 3) Student email from teacher. Please have your student check all three locations for zoom links. In the near future, all zoom links will be located on the Canvas application, but we are still migrating to this new system.

What if I have checked the google classroom, Canvas, and student email and I still don't have the zoom link? Email the teacher directly to ask for the link (all teacher email addresses can also be found on the Lopez Academy Website. If you do not get a response within 24 hours, please email or call the office.

What do I doo if I have an iPad/Technology Issue? Lopez Academy has daily tech support times. Please call the school at 805-385-1545 to see when tech support is available for that day. We can generally offer walk-in tech support for basic iPad issues as well.

Why can't my student change schedules this year? Because of the COVID-19 Pandemic, students are assigned to student "pods" this year. This means that the student will have the same 6 classes as every other student within their pod. We are unable to change student schedules without changing their entire schedule, which we are not doing.

How can I access the daily student schedule for distance learning? The student schedule is posted on several locations on our website and has been shared via email several times. A simplified and color-coded student schedule is also currently posted on our website.

How do I contact a teacher if I have a question? The best way to contact a teacher is to email them directly. All teachers have daily office hours and should return your email by the next school day. Teacher email addresses can be found on our school website.

How can I stay aware of what is happening at Lopez Academy? We send many emails, phone calls, texts, and videos home to families with information. If you have not given us a valid email address, you want to do so immediately so you don't miss out on information. Anyone can create a free email account at gmail.com You can also follow us on our social media accounts (Facebook, Twitter, Instagram)

What if my question wasn't on this list? You can call the school at 805-385-1545 or email one of our administrators.